



## Communications Customer Council

2:30 p.m., Monday, May 19, 2008  
411 E. Franklin St.  
5<sup>th</sup> floor, North conference room  
Richmond, VA 23219

### **Agenda**

- I. Welcome
- II. Review council purpose
- III. Transformation presentation
- IV. Break-out sessions
- V. Open discussion
- VI. Agenda for next meeting
- VII. Closing